



SkyFex Remote Desktop Pro

About the Service

SkyFex Remote Desktop Pro is an online service. It enables people to share their computers across the web:

- show or view remote desktops (i.e. do remote screen sharing);
- share control of remote computers.

SkyFex Pro usage varies from providing technical support services and consultancy to online training and presentations.

SkyFex is widely used by individuals:

- remote support technicians,
- system administrators,
- consultants and trainers.

Also, it's used by a wide variety of companies:

- computer repair service providers;
- IT consulting companies;
- business and financial consulting companies;
- system integrators;
- educational institutions;
- Internet service providers;
- software developers and vendors;
- hardware manufacturers and vendors;
- SaaS solution companies;
- web hosting providers;
- healthcare organizations;
- web design companies;
- realtor companies.

Remote Support and Collaboration Benefits

As a remote desktop service, SkyFex provides the crucial benefits of using remote access technology:

- fast response times;
- increased (virtually unlimited) geographic coverage;
- no need to travel to the customer's or partner's location.

Web Based Service Benefits vs. Desktop Applications

Being a purely web based service, SkyFex has a number of advantages over desktop applications:

- There is no need to install SkyFex on the end user computer. Modern operating systems have serious security restrictions, especially in corporate environments. Installation often requires administrative privileges.
- All remote access is done through browser over HTTPS: remote screen sharing and/or control, file transfer, remote system info retrieval, etc. This way, SkyFex works through firewalls, proxies and NAT with any configuring.
- End user can verify the identity of the remote service provider directly on the service web site.
- SkyFex supports Firefox, Chrome and Internet Explorer, including IE version 6*.

* Internet Explorer 6 is often deliberately used in corporate environments, because it's not supported by popular social networks. This way, it discourages employees from abusing their Internet access. However, users of IE 6 can still use SkyFex for performing their duties.

SkyFex Security

When working remotely, we put forward increasing security requirements. SkyFex provides industry standard security to ensure data confidentiality and integrity increasing your customers' and partners' trust:

- Data transmission is secured via SSL encryption. Also, an SSL certificate guarantees that this web site is run by SkyFex, an organization unit of Tomsk, Inc.
- SkyFex components are signed with Microsoft Authenticode certificate. This ensures that the components have not been altered and are actually provided by SkyFex.
- Remote connections are safeguarded by SkyFex proprietary protection methods.
- Computer user always retains control over their computer, even if the control is remotely shared via SkyFex.

SkyFex Branding, Integration and Localization

With SkyFex branding and integration, you can increase your clients' trust and provide all support right on your web site, You can brand SkyFex looks as follows:

- Replace SkyFex logo with your company logo.
- Customize SkyFex color.
- Customize outgoing SkyFex links to the main web site and help pages.
- Bind your branding theme to a language locale.

SkyFex easily integrates into your help or support section. Your customers will see a custom-sized remote desktop tool branded with your company style. Integration is as easy as possible:

- Specify SkyFex viewport dimensions.
- Copy the automatically generated piece of code to your web site.

SkyFex Pro Licensing and Costs

SkyFex is not locked down to a specific computer: you can connect to your SkyFex account from any computer. You can make as many remote sessions as you like.

SkyFex Pro has the following features not available in the Free version:

- Unlimited session duration.
- SkyFex Pro account owner can login to Pro account from 2 locations simultaneously.
- SkyFex Pro account owner can connect up to 3 remote clients simultaneously.

SkyFex Pro is available as a subscription service. 2 subscription types are available:

- Monthly – \$29.95.
- Annual – \$299.50 (you save \$59.90).

SkyFex Pro Key Features

- Easy to use online service with modern look and feel;
- Enhanced security;
- Branding with your company logo, color and links;
- Integration into your web site;
- Screen annotation tools (laser pointer and region selection tool);
- Multiple monitors support;
- Built-in chat;
- File transfer;
- Remote system information retrieval.
- Support for Internet Explorer, Firefox and Chrome, which account for over 90% of web surfers worldwide;
- Support for Vista, Windows 7 and Windows Server 2008.

About SkyFex and Tomsk, Inc.

Tomsk Inc. main competence is implementing communication protocols and techniques for securely delivering data over the Internet in real time. Technologies developed by Tomsk Inc. are used in many proprietary products worldwide.

SkyFex is a division of Tomsk, Inc. As the name implies, it's engaged in the development and promotion of SkyFex Remote Desktop.

Contacts

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