SkyFex Remote Desktop Free

About the Service

SkyFex Remote Desktop is a free online service. It enables people to share their computers across the web:

- show or view remote desktops (i.e. do remote screen sharing);
- share control of remote computers.

SkyFex Free usage varies from providing technical support services and consultancy to online training and presentations.

SkyFex is widely used by individuals:

- remote support technicians;
- system administrators;
- consultants and trainers.

Also, it's used by a wide variety of companies:

- computer repair service providers;
- IT consulting companies;
- business and financial consulting companies;
- system integrators;
- educational institutions;
- Internet service providers;
- software developers and vendors;
- hardware manufacturers and vendors;
- SaaS solution companies;
- web hosting providers;
- healthcare organizations;
- web design companies;
- realtor companies.

Remote Support and Collaboration Benefits

As a remote desktop service, SkyFex provides the following benefits of using remote access technology:

- fast response times;
- increased (virtually unlimited) geographic coverage;
- no need to travel to the customer's or partner's location.

Web Based Service Benefits vs. Desktop Applications

Being a purely web based service, SkyFex has a number of advantages over desktop applications:

- SkyFex does not require administrative privileges on the end user computer.
- All remote access is done through browser over HTTPS: remote screen sharing and/or control, file transfer, remote system info retrieval, etc. This way, SkyFex works through firewalls, proxies and NAT with any configuring.
- End user can verify the identity of the remote service provider directly on the service web site.
- SkyFex supports Firefox, Chrome and Internet Explorer, including IE version 6*.

* - Internet Explorer 6 is often deliberately used in corporate environments, because it's not supported by popular social networks. However, users of IE 6 can still use SkyFex for performing their duties.

SkyFex Security

When working remotely, we put forward increasing security requirements. SkyFex provides industry standard security to ensure data confidentiality and integrity increasing your customers' trust:

- Data transmission is secured via SSL encryption. Also, an SSL certificate guarantees that this web site is run by SkyFex, an organization unit of Tomsk, Inc.
- SkyFex components are signed with Microsoft Authenticode certificate. This ensures that the components have not been altered and are actually provided by SkyFex.
- Remote connections are safeguarded by SkyFex proprietary protection methods.
- End user always retains control over their computer, even if the control is remotely shared via SkyFex.

SkyFex Licensing and Costs

SkyFex Free is a completely free service. SkyFex is not locked down to a specific computer: you can connect to your SkyFex account from any computer. With SkyFex Free you can make as many remote sessions as you like.

You may want to upgrade to SkyFex Pro to get professional features (see **SkyFex Key Features** below for details). Also, the Free version has limitations that are removed in Pro:

- Free version is not allowed to be used in commercial projects.
- A single continuous remote screen sharing session is limited by 30 minutes.
- A single continuous remote control session is limited by 10 minutes.
- You can simultaneously have only 1 remote session with 1 remote client.

SkyFex Key Features

- Easy to use online service with modern look and feel;
- Enhanced security;

- [Easy integration](#) into your web site;
- Remote reboot*;
- Reverse desktop sharing*;
- Branding with your company logo, color and links*;
- Screen annotation tools (laser pointer and region selection tool);
- Multiple monitors support;
- Built-in chat;
- File transfer*;
- Remote system information retrieval*;
- Support for Internet Explorer, Firefox and Chrome, which account for over 90% of web surfers worldwide;
- Support for Vista, Windows 7 and Windows Server 2008.

* - available with SkyFex Pro.

About SkyFex and Tomsk, Inc.

Tomsk Inc. main competence is implementing communication protocols and techniques for securely delivering data over the Internet in real time. Technologies developed by Tomsk Inc. are used in many proprietary products worldwide.

SkyFex is a division of Tomsk, Inc. that develops and promotes SkyFex Remote Desktop.

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